

RETURN POLICY

3/15/17

100% Refund on Returns WHEN:

- Product is considered a stocking item. It must be returned in original, new and unused condition.
- Includes (but not limited to): Stocking Pavers, Retaining Wall, Bagged Goods, Accessories and Pallets.
- Stacked in original full pallet stack pattern, with original undisturbed packaging – no handling required by us.
- Returned within 30 days – All products must be returned within 30 days.

25% Restocking Fee will be charged WHEN:

- Returns on Partial pallet(s) of stocking product, including brick, block, pavers, retaining wall, and bagged goods. Products must be returned by the customer *(including orders that are already pulled, prepared and have not yet gone out on the truck).*
- All products will be sorted to determine if returnable. Dirty, broken, chipped, and partial layers of items sold by the layer will not be returnable. All manufactured stone (cultured stone) will be inspected for size and color range consistency as well as other defects – Any credit on this product will be at the discretion of the manager accepting the return.
- We charge \$25.00 per 10 minute increments or \$150.00 per hour for truck, loader, and driver time – full original packaging undisturbed pallets only, no partial pallets will be picked up.

NO refund will be given for the following returns:

- Special Make-To-Order Products
- Seconds
- Damaged-Dirty
- Natural Stone
- Pallets Damaged

RECEIPT REQUIRED FOR ALL RETURNS, INCLUDING PALLET WITH A 30 DAY LIMIT

**BEST BUY RESERVES THE RIGHT TO REFUSE A RETURN OR
CHARGE A RESTOCKING FEE DEPENDENT ON THE CONDITON
OF THE RETURN – BEST BUY WILL NOT RE-STOCK, OR
RE-PACKAGE ITEMS.**